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PATENT APPLICATION
DOCKET NO. 10003235-1

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTOR(S): Robert E. Haines, Mark A. Harper, Kenley Hinrichs, Mary B. Baumunk, Jodi Goettemoeller, and Sharon Whaley

SERIAL NO.: 09/710,366

GROUP ART UNIT: 3625

FILED: November 10, 2000

EXAMINER: Jeanette E. Chapman

SUBJECT: "Reorder-Assistance Functionality Levels"

BOX NON FEE AMENDMENT
THE ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

RECEIVED
OCT 22 2002
GROUP 3600

SIR:

Amendment A

In response to the Office Action dated July 16, 2002, please amend the above-identified application and consider the following request for reconsideration:

In the Specification:

Replace the paragraph beginning at line 7 on page 11 with the following clean replacement paragraph:

Figure 2 illustrates a first environment 100 for which consumable order assistance system of Figure 1 can

21